

DSET V2.2 Log Collection for Windows



Dell_DSET_2.2.0.118_A01.msi

Download

Steps:

- 1) Run the DSET tool as system admin right.
- 2) Choose the Create DSET Report only option.
- 5) Start and wait for the collection complete.

Hardware Request

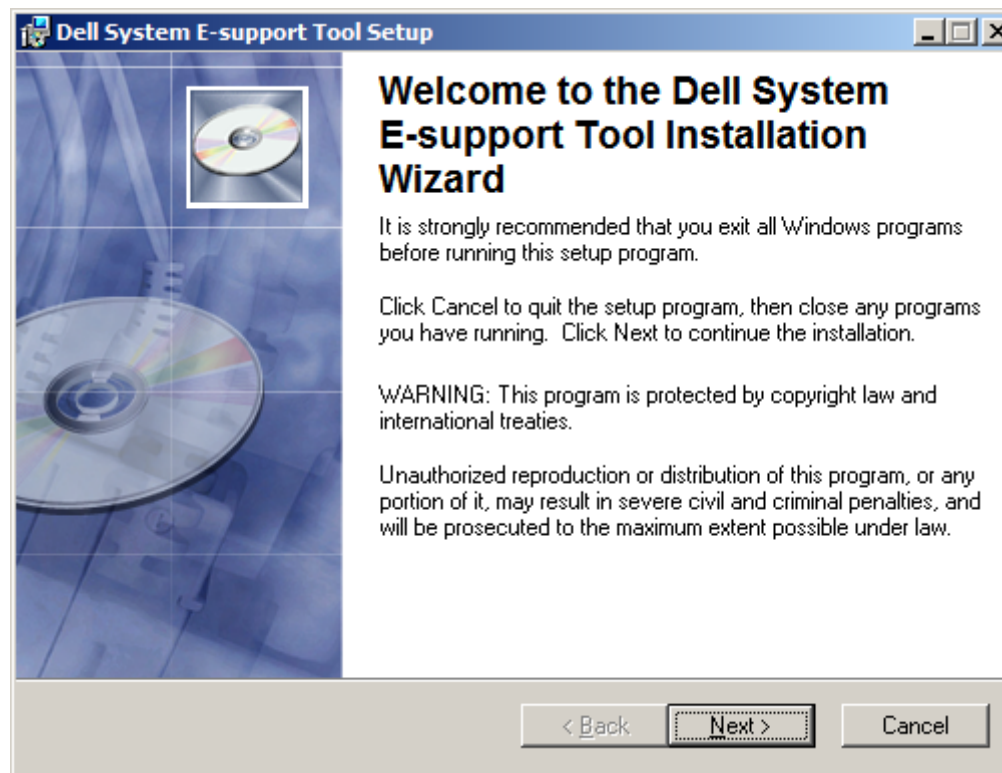
- * The following Dell PowerEdge(TM) systems are supported from the existing list:
800, 830, 840, 850, 860, 1800, 1850, 1855, 2800, 2850, 6800, 6850, 1900, 1950, 1955, 2900,
2950, 2970, 6950, NX1950, SC1420, SC1425, SC1430, SC1435, SC420, SC430, SC440,
R805, R905, R900, T100, T105, T300, T605, R200, R300, M600, M605, M805, M905,
R610, T610, R710, M610, M710, R410, T410, T310, R310, R210, T110, R510, R910, R810, R715,
R815, R415, R515, M610x, M710HD, M910, R210-II, T110-II, M915 (PowerEdge 7150, 7250 and 3250
Intel Itanium 64-bit systems are not supported)
- * The following Dell PowerVault(TM) systems are supported: 100T, 110T, 122T, 124T, 132T,
136T, ML6000, 200/210, 220S/221S, MD1000, RD1000 Internal SATA Drive, TL2000,
TL4000, MD1120, NF110, DL2100 and DL2200

OS Request

- * Microsoft Windows Server 2003 / 2003 R2 / 2008 / 2008 R2 (32-bit and 64-bit)
- * Microsoft Windows Small Business Server 2011 (64-bit)
- * Microsoft Hyper-V Server 2008 R2
- * VMware ESX Server 4.0 Update 3 and ESX Server 4.1 Update 1 (Service Console only)
- * Red Hat Enterprise Linux 5 (32-bit and 64-bit)
- * Red Hat Enterprise Linux 6 (64-bit)
- * SuSE Linux Enterprise Server (SLES) 10 x86_64 and SLES 11 x86_64

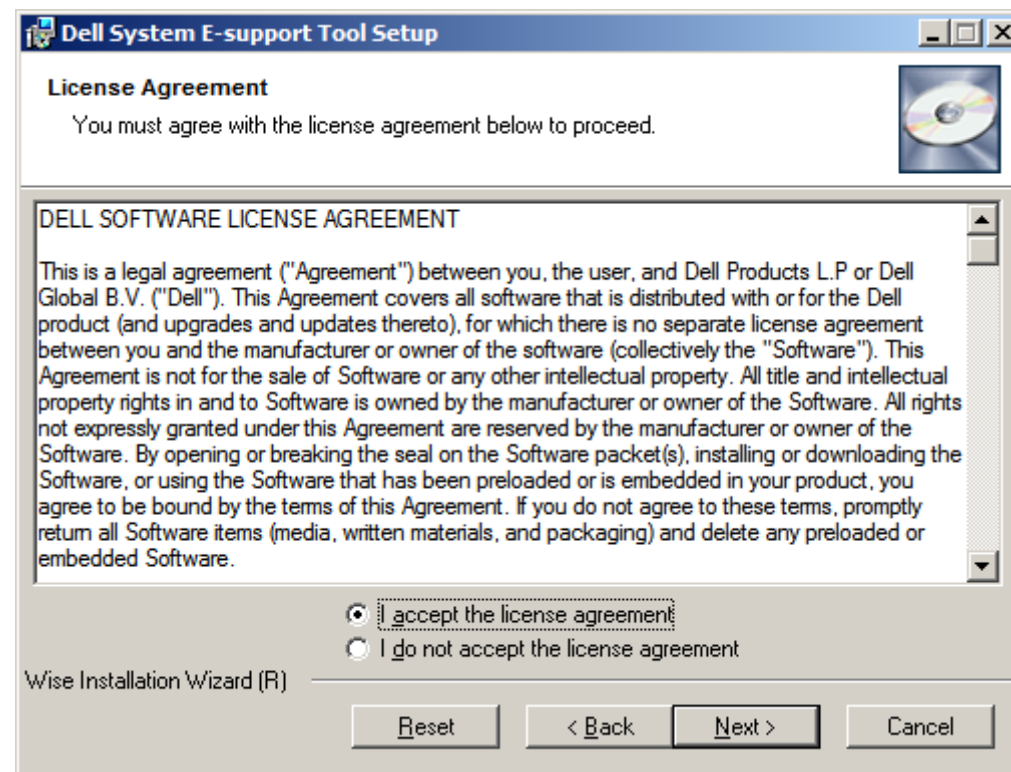
Step 1

Run the DSET as **system admin privilege**.



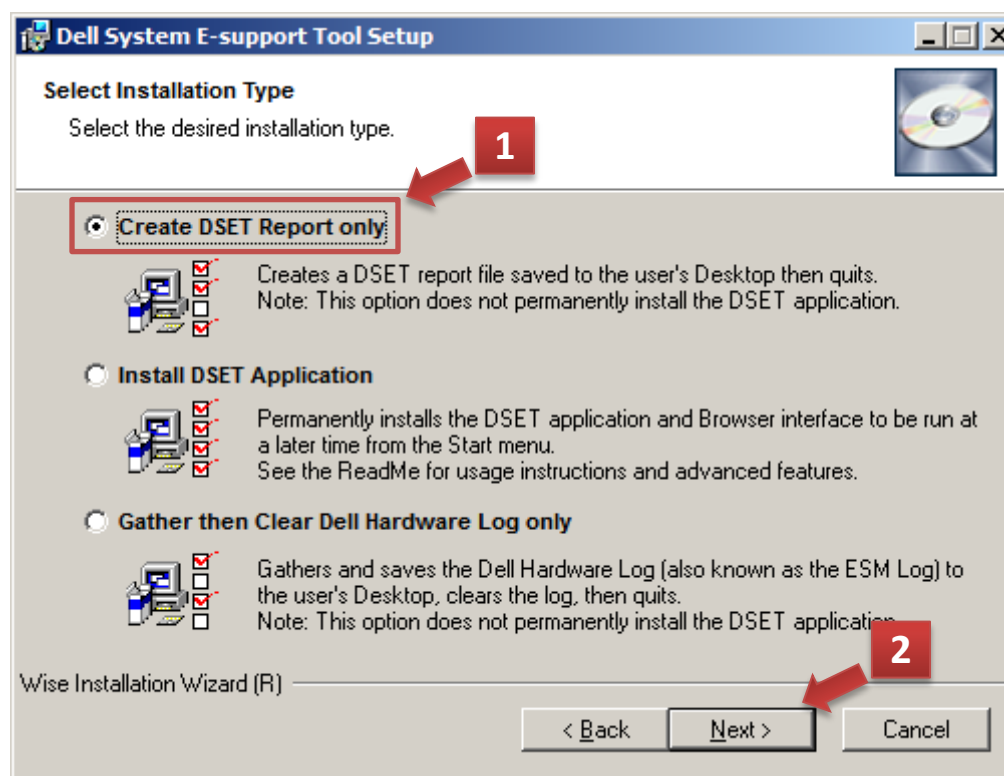
Step 2

Read the **License Agreement**.



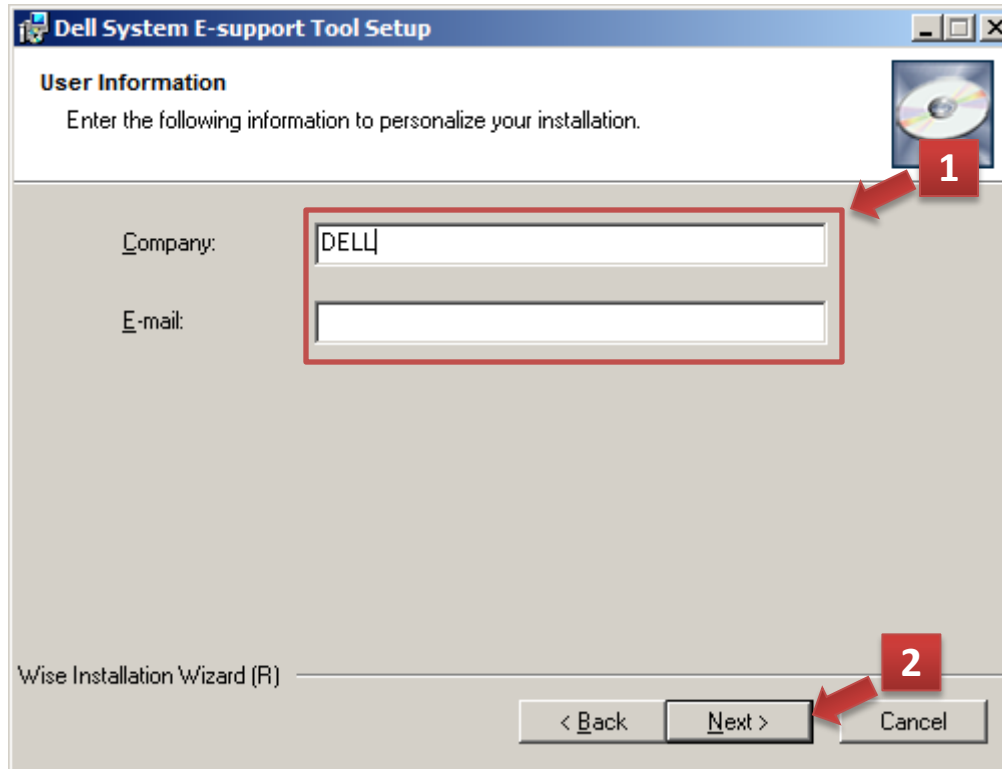
Step 3

Select the **Create DSET Report only** option and continue.



Step 4

Enter the **Company name** and **E-mail address**.



The screenshot shows a Windows-style dialog box titled "Dell System E-support Tool Setup". The main heading is "User Information" with the instruction "Enter the following information to personalize your installation." There are two input fields: "Company:" with the text "DELL" and "E-mail:". A red box highlights both input fields, with a red arrow pointing to it from a red square containing the number "1". At the bottom right, there are three buttons: "< Back", "Next >", and "Cancel". A red arrow points to the "Next >" button from a red square containing the number "2".

Dell System E-support Tool Setup

User Information
Enter the following information to personalize your installation.

Company:

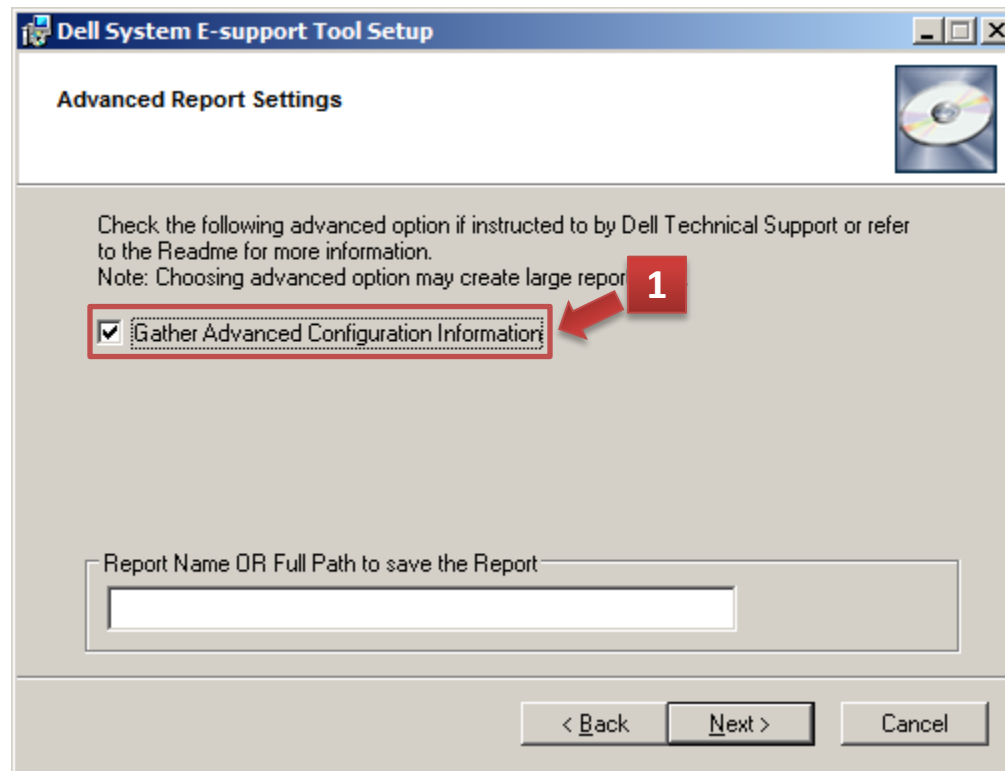
E-mail:

Wise Installation Wizard (R)

< Back Next > Cancel

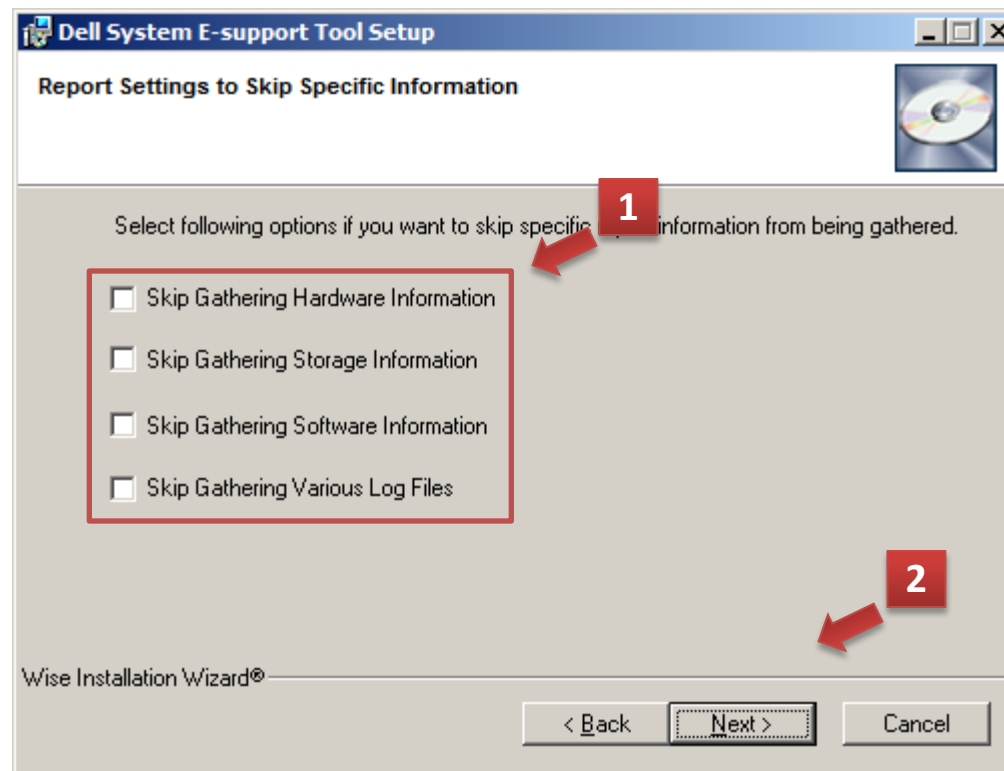
Step 5

Set the **File Name** or **Full Path** parameter and select **Gather Advanced Log Files Information** then continue.



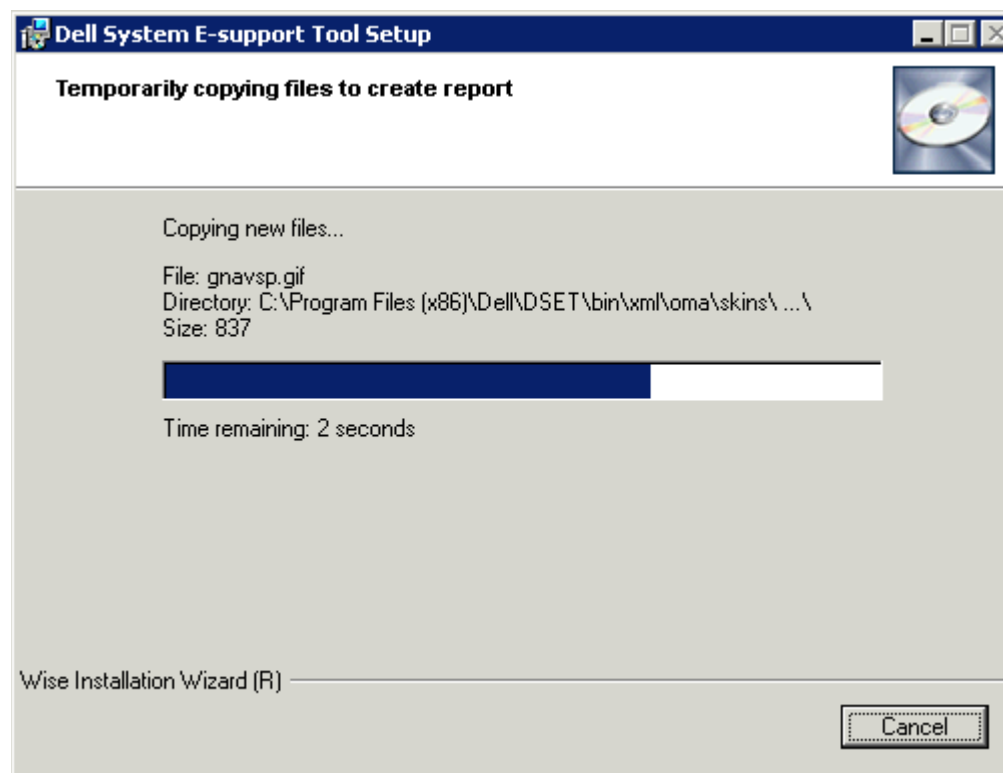
Step 6

Please **DO NOT** skip any information options.



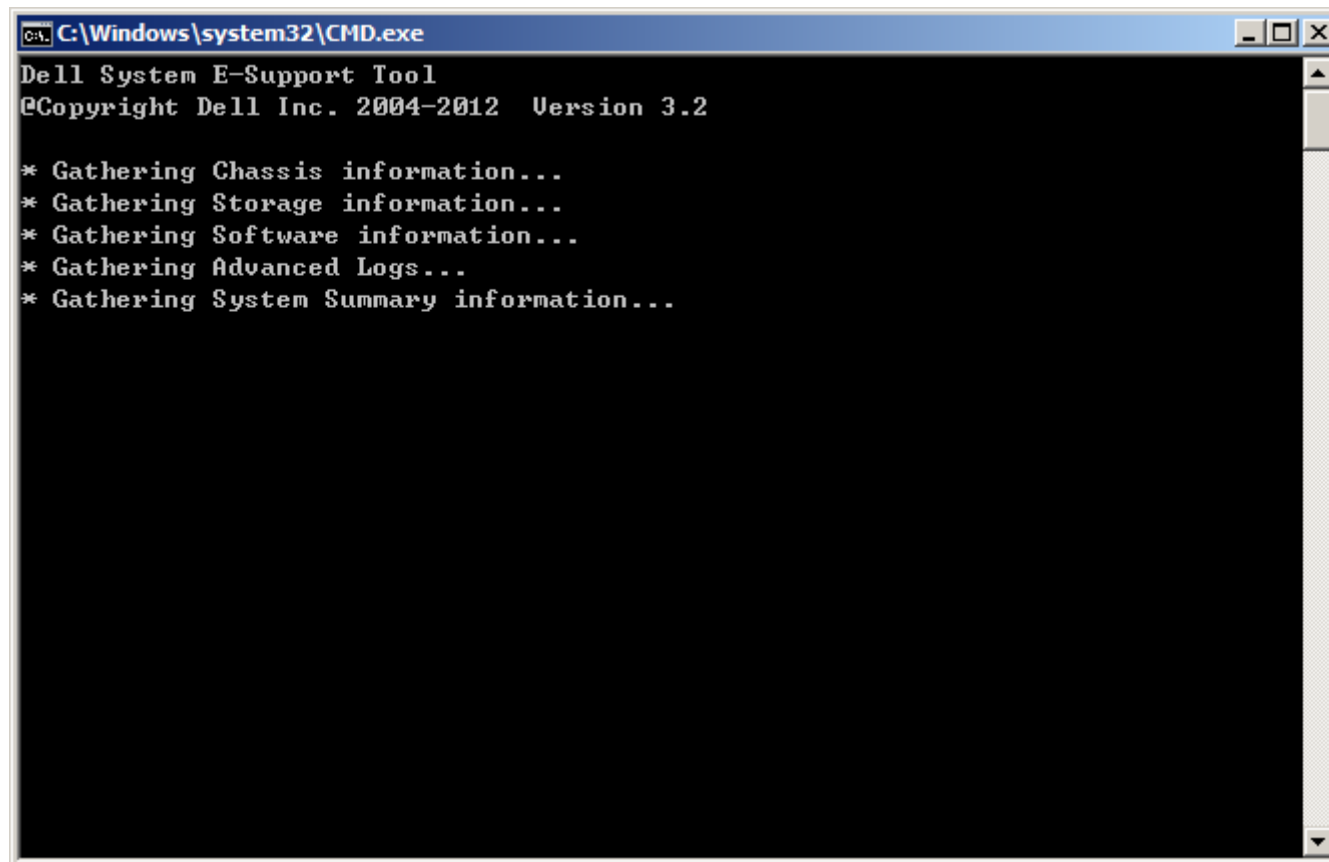
Step 7

Copying files to Program Files folder.



Step 8

Gathering.

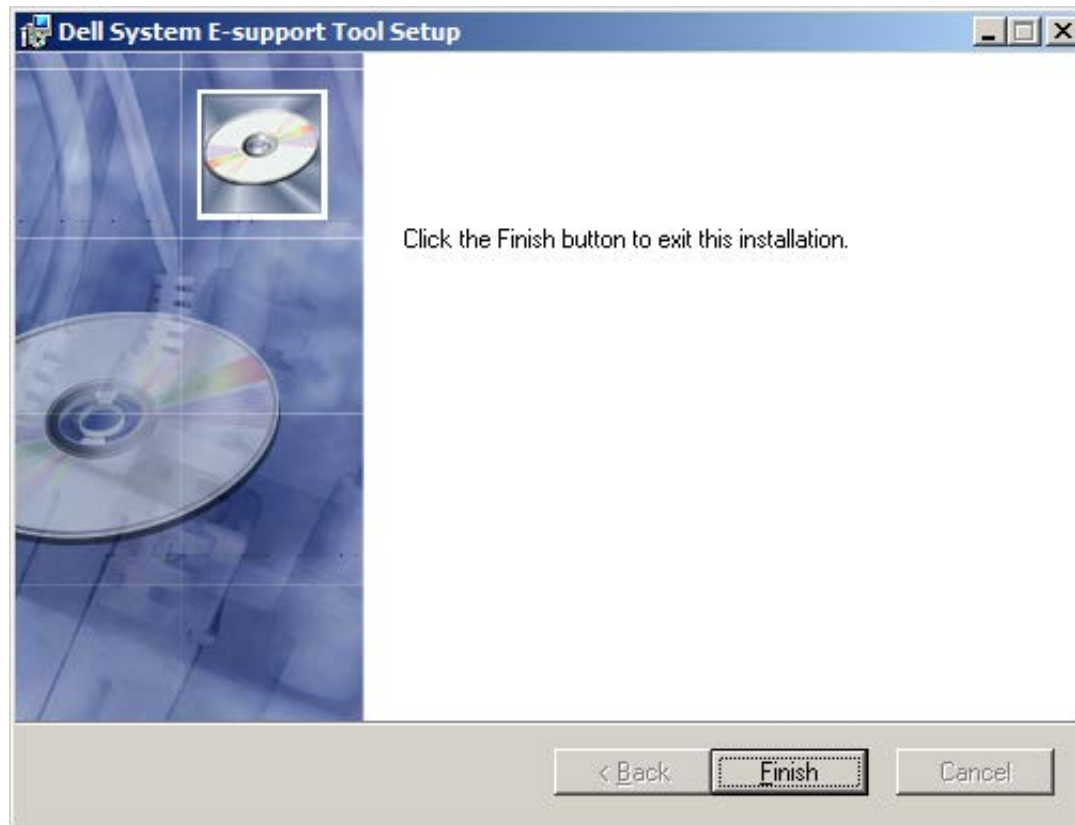


```
C:\Windows\system32\CMD.exe
Dell System E-Support Tool
©Copyright Dell Inc. 2004-2012 Version 3.2

* Gathering Chassis information...
* Gathering Storage information...
* Gathering Software information...
* Gathering Advanced Logs...
* Gathering System Summary information...
```

Step 9

Finish.



Note

The DSET report will be saved to the Desktop as a zip file in default setting, the file name should be composed of:

DSET Report of <computer name> Tag-<service tag> -<model name>

Note: If the file is bigger than 10MB, it will not be able to transfer through the Email, please ask the FTP account from us to upload it.



DSET Report
for
[WIN-0C5MS3
PD8ED
SvcTag-DBP8
M2X-PE T410]
on 08-09-2012
at 05.38 PM